

# **School Parent and Carer Survey Results 2020/21**

## **Woodlawn School**

**Policy, Performance and Research Team**



## Background

This year, just three schools participated in the North Tyneside Parent and Carer Survey. The survey is based on the Ofsted Parent View questions, used by Ofsted to gauge parents' and carers' opinions at the time of an inspection. As a result of school closures and restrictions questions were added about remote learning during the lockdown as a result of the COVID pandemic, questions about parental involvement were revised and the question about clubs etc was removed.

This year the survey was only available to parents electronically and as in previous years they could respond in respect of each child they have at the school. There were 105 responses. This represents a return rate of 17.5% (based on the school population as at the Jan 21 school census).

Comparisons are made throughout this report to the total responses from all schools who were involved. They were Rockcliffe First School, Whitehouse Primary School and Woodlawn School.

Where it is possible, statistical significance from the overall local authority figure has been calculated.

## Summary

Woodlawn School received 36 replies, giving a response rate of **30%**; this is higher than the Local Authority rate of 17.5%.

The gender and age of children the responses relate to are as follows:

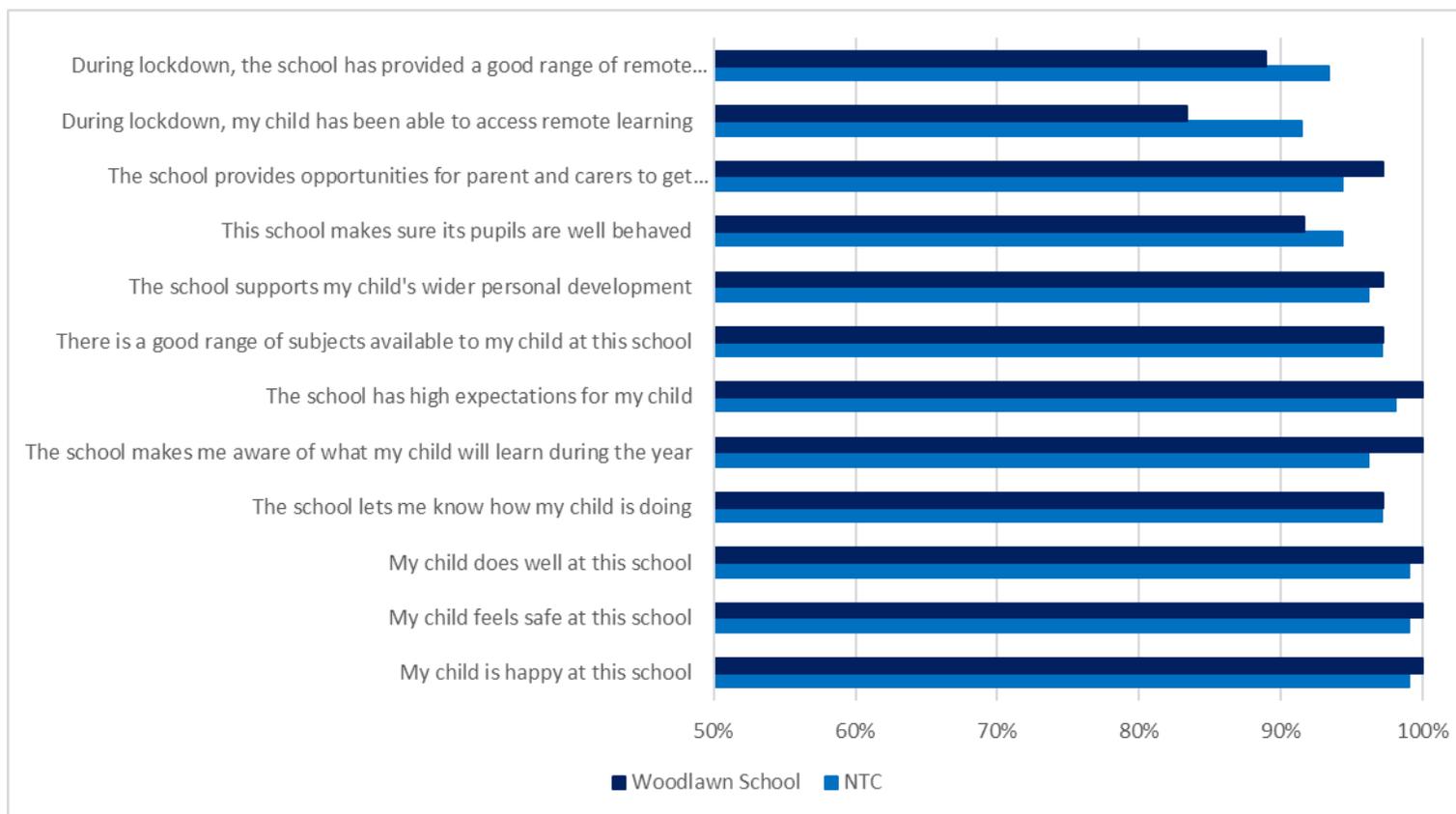
Boy		Girl	
School	NTC	School	NTC
26	71	10	34
72%	68%	28%	32%

	School		NTC	
Nursery	2	6%	6	6%
Reception	4	13%	16	16%
Yr 1	5	16%	15	15%
Yr 2	4	13%	18	18%
Yr 3	2	6%	10	10%
Yr 4	1	3%	6	6%
Yr 5	0	0%	12	12%
Yr 6	0	0%	4	4%
Yr 7	5	16%	5	5%
Yr 8	0	0%	0	0%
Yr 9	1	3%	1	1%
Yr 10	4	13%	4	4%
Yr 11	0	0%	0	0%
Yr 12	1	3%	1	1%
Yr 13	2	6%	2	2%
Unknown	1	3%	1	1%

One parent has commented that they are unsure of the year group their child is in.

## Parents and Carers opinions of the school - summary

The chart below shows the percentage of **Strongly Agree and Agree** responses to each of the questions. The percentages are calculated as a total of all surveys received.



It is not possible to test significant differences between the school and the overall figure for any of these statements. However, all those that responded indicate that their child is happy, safe and does well at this school, and that the school makes them aware of what their child will learn during the year and has high expectations for their child. The least positive responses are in relation to remote learning.

## Parents and Carers opinions of the school - detail

### My child is happy at this school

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>26</b>	<b>72%</b>	<b>10</b>	<b>28%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		77%		22%		0%		1%		0%		0%

All responses were positive and the respondents were more likely to Strongly Agree than Agree.

### My child feels safe at this school

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>28</b>	<b>78%</b>	<b>8</b>	<b>22%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		78%		21%		0%		1%		0%		0%

Again, all parents responded positively indicating that their child feels safe at school.

### My child does well at this school

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>25</b>	<b>69%</b>	<b>11</b>	<b>31%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		72%		27%		0%		1%		0%		0%

All respondents feel that their child does well at this school and, again, they are more likely to Strongly Agree than Agree with this statement.

### The school lets me know how my child is doing

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>27</b>	<b>75%</b>	<b>8</b>	<b>22%</b>	<b>1</b>	<b>3%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		70%		27%		1%		1%		1%		0%

The majority responded positively to this statement and are most likely to Strongly Agree.

### The school makes me aware of what my child will learn during the year

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>29</b>	<b>81%</b>	<b>7</b>	<b>19%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		68%		29%		3%		1%		0%		0%

Again, all responded positively. This statement has the highest percentage Strongly Agreeing.

### The school has high expectations for my child

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>24</b>	<b>67%</b>	<b>12</b>	<b>33%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		58%		40%		0%		1%		0%		1%

All responses were positive, that the school has high expectations for their child.

### There is a good range of subjects available to my child at this school

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>24</b>	<b>67%</b>	<b>11</b>	<b>31%</b>	<b>1</b>	<b>3%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
NTC		72%		25%		1%		1%		0%		1%

There is just one negative response to this statement. Respondents are most likely to Strongly Agree.

The school supports my child's wider personal development

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>26</b>	<b>72%</b>	<b>9</b>	<b>25%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>3%</b>	<b>0</b>	<b>0%</b>
NTC		68%		29%		1%		1%		1%		1%

Where they felt able to make a judgement, parents responded positively to this statement.

The school makes sure its pupils are well behaved

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>26</b>	<b>72%</b>	<b>7</b>	<b>19%</b>	<b>2</b>	<b>6%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>3%</b>
NTC		66%		29%		3%		1%		1%		1%

92% responded positively to this statement compared to 94% across all schools responses.

The school provides opportunities for parents and carers to get involved in school life

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>23</b>	<b>64%</b>	<b>12</b>	<b>33%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>3%</b>	<b>0</b>	<b>0%</b>
NTC		68%		27%		1%		1%		3%		1%

This question has been altered from previous surveys as a result of restrictions to opportunities to go into school due to the pandemic. Those who felt able to make a judgement felt they were given opportunities to be involved in the life of the school.

During lockdown, my child has been able to access remote learning

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>23</b>	<b>64%</b>	<b>7</b>	<b>19%</b>	<b>3</b>	<b>8%</b>	<b>0</b>	<b>0%</b>	<b>2</b>	<b>6%</b>	<b>1</b>	<b>3%</b>
NTC		75%		16%		4%		0%		3%		2%

This question was added this year as a result of school closures. Compared to the other statements this has the highest number unable to make a judgement or responding Disagree. However, as with other statements the most likely response was to Strongly Agree.

During lockdown, the school has provided a good range of remote learning for my child

	Strongly Agree		Agree		Disagree		Strongly disagree		Don't know		No response	
<b>School</b>	<b>23</b>	<b>64%</b>	<b>9</b>	<b>25%</b>	<b>1</b>	<b>3%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>3%</b>	<b>2</b>	<b>6%</b>
NTC		75%		18%		2%		0%		2%		3%

This question was added this year as a result of school closures and respondents are generally very positive about the range of learning provided, though there are some who felt unable to comment.

My child has been bullied at school

Only one respondent said that their child had been bullied at school compared to 4.8% across all responses to the survey, however they are unsure whether the school has dealt with the situation quickly and effectively.

I have raised concern(s) with the school

8.3% had raised a concern with the school. All felt that that these concerns have been dealt with properly by the school.

## My child has SEND

Despite this being a special school, not all respondents indicated that their child has SEND. Where they did, they feel that the school gives their child the support that they need. 75% Strongly Agree with this statement.

## Would you recommend this school to another parent?

Across the Local Authority, 96% would recommend the school that their child attends to another parent. 94% of the respondents in relation to Woodlawn School would recommend the school to another parent.

## Communication

Parents and carers were asked how useful they thought different forms of communication from the school are.

	Emails and emailed Newsletters	Text Messages	Letters about specific events	School website
Very Useful	78%	81%	81%	64%
Somewhat useful	17%	14%	8%	19%
Slightly useful	0%	0%	6%	8%
Not at all useful	0%	0%	0%	0%
Not applicable	0%	0%	0%	0%
no response	6%	6%	6%	8%

Text messages and letters about specific events are regarded as the most useful forms of communication.

They were also asked to rank these methods of communication from the school based on preference. Text messages are the most preferred method and the school website the least preferred. One parent made the following comment in relation to communication:

- I don't think people check their emails regularly, but they would definitely see a text message as soon as it came through.

	Most preferred			Least preferred
Emails and emailed Newsletters	21	6	1	2
Text Messages	27	6	0	1
Letters about specific events	18	2	8	3
School Website	13	4	4	10

## Comments

Some comments have been made. Identifiable information has been removed and where these are in relation to a specific issue these are included in the relevant section above.

- My child was hurt on multiple occasions by another student. Came home with bruises and marks from these incidents and I was not contacted once from the school to let me know.
- My child only started after feb half term but being brilliant with him
- In my opinion Woodlawn is an amazing school and. Supports my child in every way
- *Name* has always been treated with kindness and feels very secure at school. The teacher always greet the children with a smile.
- My child is really happy at Woodlawn, he is autistic and staff are quick to identify if he is struggling and find ways to help him through and keep me informed. He loves the wide range of activities offered and topics covered are always suited to his development level. Both teachers and TAs are highly skilled and caring.
- All the staff at Woodlawn or lovely ..and great...and supportive of my son all thro lockdown.